

Welcome ...

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In our leading article this month, '[People First: Why Change Management Remains the Beating Heart of Consulting](#)', Adam Kearns, guest editor of this edition of the Newsletter, muses on change management and the importance of driving value in the light of the [National Audit Office report](#). Despite the noise around digital transformation and artificial intelligence, change management remains one of the most enduring and critical capabilities we offer.

CMCE Online Showcase: Lessons Learned: The Government's Use of External Consultants
Thursday 30th April, 5.00 pm

The [Lessons Learned: The Government's Use of External Consultants](#) report published recently by the National Audit Office (NAO) shares lessons to help the government maximise the value it achieves from its use of consultants.

These lessons are equally important for providers of consultancy services, and we are delighted to welcome two of the reports co-authors, *Maria-Christina Eskioglou* and *Brian Kennedy* to discuss their insights into:

- How consultants provide value to government;
- Good practice examples of government using consultants;
- Barriers and opportunities for SME consultancies.

[Book now](#) to secure your place!

CMCE - BAM Joint Event: Voices on Leadership: Leading Serious Accident Investigations
Tuesday 12th May, 5.00 pm

We are delighted to welcome **Dr David Ramsay** to speak at this event in the CMCE/ BAM Voices on Leadership series.

Almost forty years ago David Ramsay devised a systems based model, Kelvin TOP-SET®, for the investigation of industrial problems and accidents.

Serious investigations have been led or facilitated by David Ramsay and his team in over thirty countries at the latest count. Many of these investigations included injury and loss of life and major capital loss including the 2010 Deepwater Horizon Disaster conducted on behalf of the rig owners.

Using many examples from his experience, David Ramsay will talk about the methods and challenges in this unusual area of leadership.

[Join us](#) to learn more about this fascinating topic.

Steve Suckling summarises a recent Worshipful Company of Management Consultants [Shoptalk meeting on change management](#) at which Steve and Julie Linsdell shared practical reflections from their experience of change and transformation consulting.

We present [our third 'Consulting Confessional'](#), our regular feature that allows you to share, anonymously, those things that you did in your role as consultants that, given a second chance, you might have done differently, and what you might have learned as a result. Feel free to send us your confessions on info@cmce.org.uk. All submissions will be treated in strictest confidence.

In our [In-Brief section](#) you will find links to the NAO's report on the Government's use of external consultants and the pick of other recent change articles.

We continue to revisit some of the content 'From our archive' by sharing '[Providing value beyond hard skills](#)' by Luca Collina, international transformational consultant with a background in management consulting, project and change management.

The Newsletter Editor

The Centre for Management Consulting Excellence was founded by



*The Worshipful Company
of Management Consultants*